

# General Information

## Terms and Conditions

**Shipment:** FOB Dayton, Ohio  
**Terms:** Net 30 days upon approved credit. No prompt pay discounts.  
**Returns:** All returns are subject to a 25% restocking fee. All merchandise must have a return authorization number and must be sent freight prepaid to be processed.

### Additional Freight Services:

### Net Pricing

Lift Gate Delivery Recommended (or required)	Additional Charge: \$100.00
Inside Delivery (if necessary)	Additional Charge: \$100.00
Residential Delivery	Additional Charge: \$100.00
Sort and Segregate (if necessary)	Additional Charge: \$100.00
C.O.D. Delivery	Additional Charge: \$100.00

## Installation/Demos

All Globe equipment, except for the 30 quart to 80 quart mixers, can be installed/demonstrated by a Globe authorized servicer located within a 60 mile radius of the customer. For this service, add the additional amount of \$170 to the net price and note this on the purchase order.

**IMPORTANT: For customers wishing to have a demonstration by a Globe authorized servicer and who are located outside of the 60 mile radius, you must contact Globe Food Equipment before placing the order.**

## Warranties

*Please see Page 27 for purchase of Extended Warranty Options on all Slicer and Mixer Models.*

### Slicer models 3600N, 3850N, 3975N, 4600N, 4975N, 3600NF, 3850NF

Two-years parts (excludes wear/expendable parts) and one-year labor warranty from the date of original installation. Labor warranty not to exceed 18 months from factory shipment. There is also a 15-year warranty on the drive gears!

### Slicer models C9, C10, C12, G10, G12, G12A, G14 & GC512 & Scales (except models GPS10\* & GPS5\*)

One-year parts (excludes wear/expendable parts) and one-year labor warranty from the date of original installation. Labor warranty not to exceed 18 months from factory shipment. \*The GPS10 and GPS5 have a one-year replacement warranty.

### Mixers

Two-years parts (excludes wear/expendable parts) and one-year labor warranty from the date of original installation. Labor warranty not to exceed 18 months from factory shipment. NOTE: Mixer hub attachments have a one-year replacement warranty from invoice date. There is no labor warranty for hub attachments.

### Meat Choppers & Countertop Cooking Equipment

Parts and labor warranty is one year from original installation date or not to exceed 18 months from factory ship date, whichever occurs first.

Warranty includes on-site service calls within 60 miles of an authorized service company for the following equipment: all gas cooktop equipment, electric griddles, roller grills, and panini/sandwich grills. End user is responsible for all extra travel and mileage at prevailing rates. For Meat Chopper, Warming Lamp, Rice Cooker, Soup Warmer, Electric Fryers, Pasta Cooker, Induction Range, unit(s) must be sent prepaid to GFE for repair. No mileage or travel time is paid.

## Parts and Service

For Parts Orders and Service Contact:

Phone: 937-297-7247 • Toll Free: 800-745-6238 • Fax: 937-290-0585

[www.globeslicers.com](http://www.globeslicers.com)

*Prices and specifications on all Globe Food Equipment Co. products are subject to change without prior notice.*

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