

# Warranty Information

## **EAGLE SHELVING WARRANTY:**

Eagle Foodservice warrants that goods supplied hereunder manufactured by Eagle Foodservice will be free from defects in material and workmanship at the time they leave our factory. Upon factory inspection, we guarantee to replace any shelf that is defective for a period of up to one year from the date of original installation, not to exceed 18 months from date of shipment from Eagle, provided that it has been properly installed and maintained. If a shelf proves to be defective, or not in conformity with the specification, customers are entitled only to replacement of such unit. Under no circumstances will we be liable for any claims for labor or subsequent damage.

xTo the original owner, Eagle Group warrants against rust formation over more than 5% of the shelving surface as stated below following original date of installation:

	<b>DRY STORAGE</b>	<b>COOLER STORAGE</b>
<u>EAGLEbrite</u> ® – 3-year warranty		-
<u>Chrome</u> – 1-year warranty		-
<u>Valu-Master</u> ® – 5-year warranty		
<u>EAGLEgard</u> ® – 15-year warranty with <u>MICROGARD</u> ®		
<u>Stainless Steel</u> – 15-year warranty		

### LIFESTOR® with MICROGARD® \*

\* 1-year manufacturer's warranty on all defective component parts.

\* Lifetime limited warranty against rust or corrosion on stainless steel posts and stainless steel rails (3-year warranty on zinc with clear epoxy).

Eagle wire shelving must be cleaned with soft cloths and mild detergents. Using abrasive materials, scrapers or stiff brushes will void this warranty, as will physical damage, rupturing the coating or sustained exposure to corrosive substances and vapors. Warranty applies only when shelves have been continuously used within a temperature range from -20°F to +120°F, with intermittent exposure up to +200°F for Valu-Master® or EAGLEgard® epoxy finishes, and up to +175°F for chrome or EAGLEbrite® zinc finishes.

In the event of a warranty claim, an Eagle Group representative will examine the installation and determine return or repair disposition. Repairs will be handled by the initial owner. Returns, including disassembly and subsequent reassembly, become the responsibility of the initial owner. Replacements will be shipped prepaid FOB the nearest distribution point.

There are no warranties which extend beyond these warranties. All other expressed or implied warranties, including those of merchantability or fitness for a particular purpose, which exceed the warranties stated above, are disclaimed by EAGLE MHC® and excluded from this agreement. No employee or agent of ours has any authority to make any representation or warranty which exceeds the warranties stated above.

NO EAGLE EQUIPMENT MAY BE RETURNED EXCEPT UPON WRITTEN  
AUTHORIZATION FROM EAGLE FOODSERVICE EQUIPMENT.  
SEE PAGE 295 FOR TERMS & CONDITIONS.

## **EAGLE WORKTABLE, SINK, DISHTABLE, AND VENTILATION HOOD WARRANTY:**

Eagle Foodservice warrants that goods supplied hereunder manufactured by Eagle Foodservice will be free from defects in material and workmanship at the time they leave our factory.

Within a period of one year from the date of original installation of the equipment, not to exceed 18 months from date of shipment from Eagle,

Eagle Foodservice will replace, without charge, any defective parts or component material upon demonstration to its satisfaction that a breach of warranty did not exist. Under no circumstances will we be liable for any claims for labor or subsequent damage.

There are no warranties which extend beyond these warranties. All other expressed or implied warranties, including those of merchantability or fitness for a particular purpose, which exceed the warranties stated above, are disclaimed by Eagle Foodservice and excluded from this agreement. No employee or agent of ours has any authority to make any representation or warranty which exceeds the warranties stated above.

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AUTHORIZATION FROM EAGLE FOODSERVICE EQUIPMENT.  
SEE PAGE 295 FOR TERMS & CONDITIONS.

**Eagle Foodservice Equipment is a division of EAGLE Group.**  
(Formerly Known as Metal Masters)

# Warranty Information

## **LIMITED WARRANTY FOR HOT FOOD TABLE BUFFET EQUIPMENT, COLD PAN UNITS, PORTABLE FOOD WARMING EQUIPMENT, FRYERS, GRIDDLES, CHARBROILERS, HEATED DRAWERS, AND TRANSPORT HOLDING CABINETS:**

Eagle Foodservice Equipment warrants to the original owner that goods supplied hereunder manufactured by Eagle Foodservice Equipment will be free from defects in materials and workmanship for a period of one year from date of original installation, not to exceed 18 months from date of shipment from the factory. Eagle Foodservice Equipment will replace, without charge, any defective parts or component material, upon demonstration to its satisfaction that a breach of warranty did not exist.

Please refer to Catalog Section 150 for a listing of the authorized parts and service centers near you or call the factory for assistance.

This warranty does not cover any cost associated with maintenance, misuse, abuse, improper installation, pilot light adjustments, pilot outage, improper ventilation, adjustments, alteration, calibration, wrong voltage, wrong gas, voltage or gas conversions, resetting of circuit breakers or safety controls, overtime charges, travel charges on portable equipment, mileage in excess of 100 miles, operation contrary to the installation and operating instructions, damage caused by flood, fire, or acts of God. This warranty shall not apply if the nameplate has been removed or altered.

There are no warranties, which extend beyond these warranties. All other expressed or implied warranties, including those of merchantability or fitness for a particular purpose, which exceed the warranties stated above, are disclaimed by Eagle Foodservice Equipment and excluded from this agreement. No employee or agent of ours has any authority to make any representation or warranty, which exceeds the warranties stated above.

**NO EAGLE FOODSERVICE EQUIPMENT MAY BE RETURNED EXCEPT UPON WRITTEN AUTHORIZATION  
FROM EAGLE FOODSERVICE EQUIPMENT.**

## **EAGLE UNDERBAR WARRANTY:**

Eagle Foodservice Equipment warrants that goods supplied hereunder manufactured by Eagle Foodservice Equipment will be free from defects in material and construction at the time they leave our factory.

Within a period of one year from the date of original installation of the equipment not to exceed 18 months from date of shipment from Eagle, Eagle Foodservice Equipment will replace without charge any defective parts or component material upon demonstration to its satisfaction that a breach of warranty did not exist. This warranty applies to parts or component material only. All parts, whether covered by warranty or purchased for replacement or repair, will be shipped FOB Factory. All parts returned to the factory must be shipped prepaid. Under no circumstances will we be liable for any claims for labor or subsequent damage.

**WARRANTY AUTOMATICALLY BECOMES NULL AND VOID IF UNDERBAR UNIT  
HAS BEEN USED WITH A GAS BURNER.**

There are no warranties which extend beyond these warranties. All other expressed or implied warranties, including those of merchantability or fitness for a particular purpose, which exceed the warranties stated above, are disclaimed by Eagle foodservice Equipment and excluded from this agreement. No employee or agent of ours has any authority to make any representation or warranty which exceeds the warranties stated above.

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FROM EAGLE FOODSERVICE EQUIPMENT.**

## **PANCO® TRANSPORT SYSTEMS WARRANTY:**

Eagle Foodservice Equipment warrants to the original owner that goods supplied hereunder manufactured by Eagle Foodservice Equipment will be free from defects in materials and workmanship for a period of one year from date of original installation, not to exceed 18 months from date of shipment from the factory. Eagle Foodservice Equipment will replace, without charge, any defective parts or component material, upon demonstration to its satisfaction that a breach of warranty did not exist.

Please refer to Catalog Section 150 for a listing of the authorized parts and service centers near you or call the factory for assistance.

This warranty does not cover any cost associated with maintenance, misuse, abuse, improper installation, alteration, operation contrary to the installation and operating instructions, damage caused by flood, fire, or acts of God. This warranty shall not apply if the nameplate has been removed or altered.

There are no warranties, which extend beyond these warranties. All other expressed or implied warranties, including those of merchantability or fitness for a particular purpose, which exceed the warranties stated above, are disclaimed by Eagle Foodservice Equipment and excluded from this agreement. No employee or agent of ours has any authority to make any representation or warranty, which exceeds the warranties stated above.

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WRITTEN AUTHORIZATION FROM EAGLE FOODSERVICE EQUIPMENT.**

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