



**ALTO SHAAM.**

**ORIGINAL EQUIPMENT LIMITED WARRANTY**

Alto-Shaam, Inc. warrants to the original purchaser that any original part that is found to be defective in material or workmanship will, at our option, subject to provisions hereinafter stated, be replaced with a new or rebuilt part.

The labor warranty remains in effect one (1) year from installation or fifteen (15) months from the shipping date, whichever occurs first. Alto-Shaam will bear normal labor charges performed during standard business hours not subject to overtime, holiday rates or any additional fees.

The parts warranty remains in effect one (1) year from installation or fifteen (15) months from the shipping date, whichever occurs first.

Exceptions to the one year part warranty period are as listed:

- A. Halo Heat cook/hold ovens include a five (5) year parts warranty on the heating element. Labor will be covered under the terms of the standard warranty period of one (1) year or fifteen (15) months.
- B. Alto-Shaam Quickchillers include a five (5) year parts warranty on the refrigeration compressor. Labor will be covered under the terms of the standard warranty period of one (1) year or fifteen (15) months.

This warranty does not apply to:

- 1. Calibration
- 2. Replacement of light bulbs and/or the replacement of deli display case glass due to damage of any kind.
- 3. Equipment damage caused by accident, shipping, improper installation or alteration.
- 4. Equipment used under conditions of abuse, misuse, carelessness or abnormal conditions including equipment subjected to harsh or inappropriate chemicals, poor water quality or equipment with missing or altered serial numbers.
- 5. Any losses or damage resulting from malfunction, including loss of product or consequential or incidental damages of any kind.
- 6. Equipment modified in any manner from original model, substitution of parts other than factory authorized parts, removal of any parts including legs, or addition of any parts.

This warranty is exclusive and is in lieu of all other warranties, expressed or implied, including the implied warranties of merchantability and fitness for purpose. In no event shall the Company be liable for loss of use, loss of revenue, or loss of product or profit, or for indirect or consequential damages. This warranty is in lieu of all other warranties expressed or implied and Alto-Shaam, Inc. neither assumes or authorizes any persons to assume for it any other obligation or liability in connection with Alto-Shaam equipment.

**ALTO-SHAAM, INC.**

Warranty effective January 1, 2000



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**EXTENDED WARRANTY COVERAGE**

Extended warranty coverage is now available on the majority of Alto-Shaam equipment models. See the last page of this list for price and availability.

Alto-Shaam has established a twenty-four hour emergency service call center to offer immediate customer access to a local authorized service agency outside of standard

business hours. The emergency service access is provided exclusively for Alto-Shaam equipment and is available throughout the

United States through the use of Alto-Shaam's toll-free number. Emergency service access is available seven days a week including holidays.



**24•7**  
Your Service Hotline  
**1-800-558-8744**